



Service Efforts and Accomplishments
Fiscal Year 2007 – 2008

Approved and Adopted by Iona McGregor Board of Fire Commission on February 17, 2010.

Board of Fire Commissioners



Chairman
William M. Lees III



Vice Chairman
Todd Taylor



Secretary/Treasurer
Mary Ellen Dorsett



Commissioner
Dee Rickard



Commissioner
Steve Barbosa

Mission of the District

To provide the community with the highest level of fire prevention and emergency services possible within the limits of fiscal responsibility, and to act with integrity, compassion, and valor in the finest traditions of the fire service.

Table of Contents

Board of Fire Commissioners.....	Inside Cover
Mission.....	Inside Cover
Message From Chief Elliott.....	2
Iona-McGregor Fire District Overview.....	3
History of the District.....	4
District Map.....	5
Organizational Chart	6
Operating Budget	7
Management’s Discussion & Analysis.....	8-12
Goals and Objectives.....	13-14
Fire Prevention Division.....	15-17
Public Education Division.....	18-20
Support Services Division.....	21-22
Training Division.....	23-28
Operations Division.....	29-33
District Statistics.....	34-41
Year in Review.....	42-44

Message from Chief Elliott

District Residents and Visitors:

I am honored to serve as the leader of this progressive organization. The residents of the District are fortunate to have a highly motivated and dedicated Team of employees who embrace the mission of providing the highest level of fire prevention and emergency services response. Team Iona employees make a difference every day.

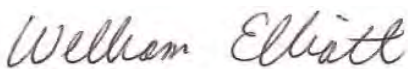
The goal of the Service Efforts and Accomplishments is to provide answers to questions including how I can tell what the District is trying to achieve and how well it is achieving it. To the best of our knowledge, this report does not contain any performance information known to be inaccurate or misleading. However, the reporting process is a manual process which allows for the possibility of human error. It is my pleasure to share the 2007-2008 Service Efforts and Accomplishments with you. The report identifies some of the service efforts and accomplishments of each Division of the District.

The year proved to be a challenge as the District strived to provide a consistently high level of fire and medical response, while adjusting for the impact of adopted tax reform legislation and a rising call volume. The District continued to take measures to ensure the highest level of fire and emergency medical response services. In 2008, the Board of Fire Commissioners adopted several goals and objectives to improve the services delivered. Two of their decisions stand apart.

A new Fire Station (75) was approved for construction, which, when opened will maximize the distribution of the District's resources, resulting in improved response times. The Board of Fire Commissioners also showed their commitment to providing for the highest level of emergency medical response by employing a Medical Director to provide an advanced level of knowledge, skills, and training for District Paramedics and our Emergency Medical Technicians. There are numerous other accomplishments highlighted throughout this report and I encourage you to review them all.

In closing I would like to thank all of the Team Iona employees and the Board of Fire Commissioners for their continued support to accomplish its Mission. I look forward to the coming year and feel certain the District will rise to meet the challenges ahead.

Yours in service,



William Elliott
Fire Chief

Iona-McGregor Fire District Overview

Statutory Authority

The Iona-McGregor Fire Protection and Rescue Service District was legally established in 1975 as an Independent Special Purpose District under Florida Statutes 189 and 191.

Board of Fire Commissioners

The District is independent of any city or county government and is governed by a five member Board of Fire Commissioners. Fire Commissioners are residents of the community who serve staggered four year terms after being elected in a District wide non-partisan race. The Board of Fire Commissioners determines the services and programs to be delivered and provides policy guidance and financial oversight. Delivering fire and rescue service through an Independent Special District typifies the local government home rule concept.

Fire Chief

The District is led by the Fire Chief who serves as the Chief Executive Officer. Chief Elliott reports regularly to the Board providing input and recommendations for improving services and programs offered. The Fire Chief is responsible for the planning, implementation and oversight of the District services.

FY 2007-2008 Overview

Iona-McGregor Fire District protects an area that measures approximately 42 square miles. Fire and rescue services were provided in Fiscal Year (FY) 2007-2008 with a combined staff of 107 employees operating from four separate Divisions and four stations. Population of the District fluctuates with tourist season from 66,000 to over 100,000 in the winter. The District protected 38,245 parcels of property, valued at \$8,930,520,510, according to the Lee County Property Appraiser. Operations' employees answered a total of 8,823 calls for assistance in FY 07/08, representing a 12.1% increase from the previous fiscal year. Revenue from property taxes increased in the 07/08 year by 5.85 %. The final budget including amendments and reserves as of 09/30/2008 was \$27,956,903 representing a 28.88% increase over \$21,691,952 for FY 06/07.

History of the District

The closest fire truck to serve the Iona-McGregor community in 1965 had to respond from the City of Fort Myers station on Anderson Avenue. The lengthy response often meant that lives were lost and property was destroyed upon arrival. A dedicated group of Iona-McGregor community residents joined together and formed the Iona-McGregor Volunteer Fire District in 1965. The first fire trucks were on loan from the Division of Forestry and Cornelius Adema, a founding volunteer and local businessman.

In 1971, the Volunteers purchased their first engine and housed it at a local service station as the first fire house wouldn't be built until 1975. Funding of the Volunteer operation worked on proceeds from donations before switching to a voluntary subscription system. The growth of the Iona-McGregor community continued and it became clear that the subscription system wouldn't provide the revenue necessary for an acceptable fire response.

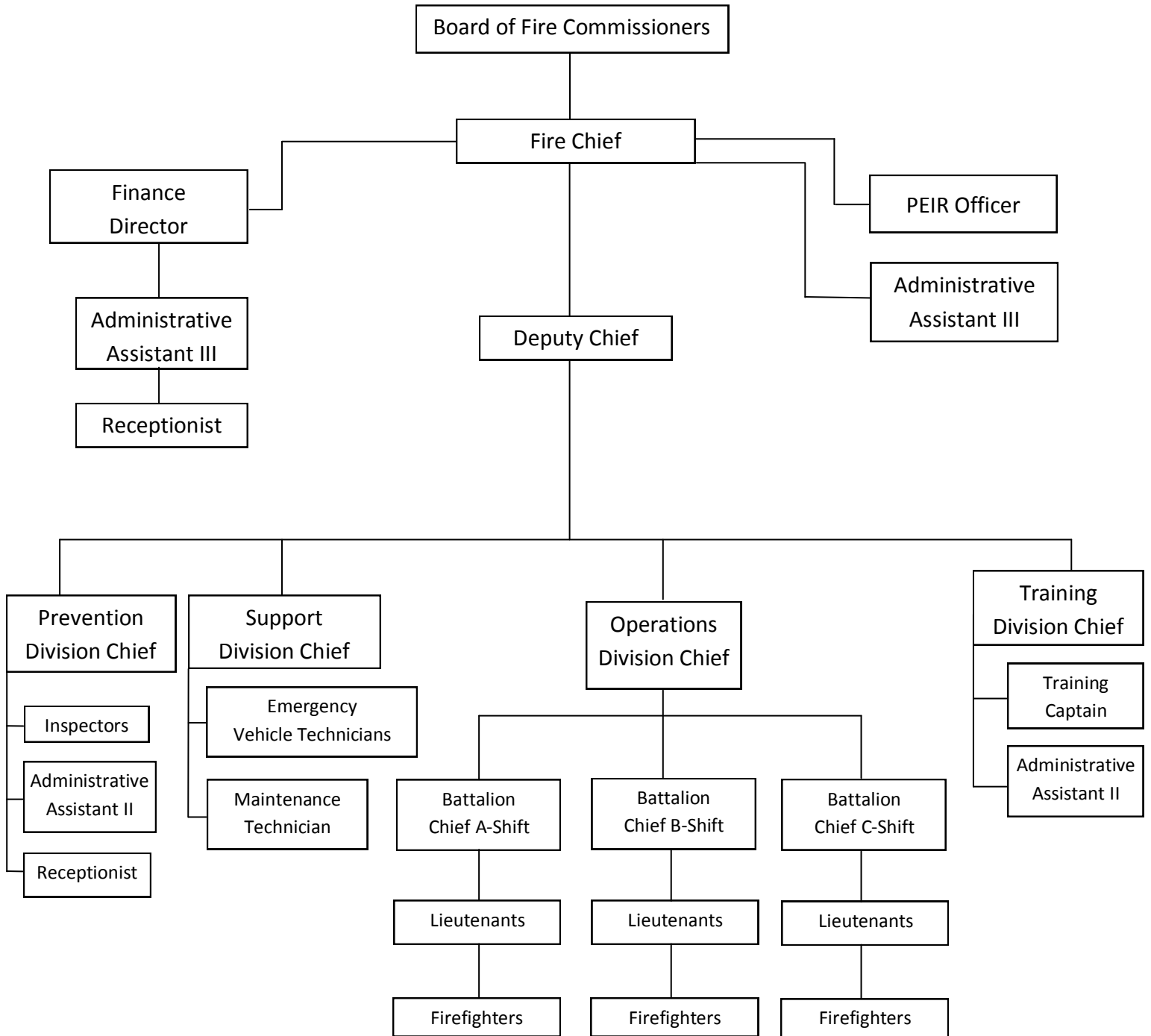
In 1975, a group of dedicated Volunteers including Brian Juntikka and Cornelius Adema met with Representative Paul Nuckols to explain the fire protection needs of the community. Representative Nuckols sponsored legislation to create what is now known as the Iona-McGregor Fire Protection and Rescue Service District. A District wide referendum was held and the community showed their overwhelming support for the creation of the independent fire district.

Three significant events occurred in 1979: Station 72 opened, the Fire Prevention Bureau was created, and the District began providing rescue services with licensed Emergency Medical Technicians. In 1984, staffing levels changed from two at each station to six in order to address the rising call volume. The Volunteer organization disbanded in 1986. Station 73 opened in 1991 and the staffing levels increased to provide a safe and effective response. In 2001, the District began providing an advanced level of rescue with firefighters trained as paramedics. Station 74 opened for service in 2003 and the District employed a full time Public Education and Information Resource Officer in 2004. In 2008, the District in cooperation with Lee County Government approved the construction of Station 75 located on Pine Ridge Road. Station 75 is slated to open its doors in late summer 2009. This station will significantly improve the service response in the west area of the District.

The Iona-McGregor Fire Protection & Rescue Service District Map



Organizational Structure FY 2007 - 2008



The District utilizes this Chain of Command in order to provide for effective communication and coordination to accomplish the District's mission.

Operating Budget FY 2007-2008

	GENERAL FUND	IMPACT FEES	TOTAL FUNDS
CASH BALANCE BROUGHT FORWARD	\$5,308,701	\$1,042,232	\$6,350,933
ESTIMATED REVENUES:			
TAXES: MILLAGE PER \$1000			
Ad Valorem Taxes 2.030	\$17,557,070	-	\$17,557,070
Intergovernmental Revenue	50,400	-	50,400
Charges for Services	25,000	-	25,000
Miscellaneous Revenues	234,500	29,000	263,500
Impact Fees	-	160,000	160,000
Total Revenues	\$17,866,970	\$189,000	\$18,055,970
Proceeds From Debt	\$3,350,000	\$200,000	\$3,550,000
Total Revenues, Transfers & Balances	\$26,525,671	\$1,431,232	\$27,956,903
EXPENDITURES/EXPENSES:			
Public Safety			
Personnel Services	\$14,459,087	-	\$14,459,087
Operating Expenses	2,214,211	-	2,214,211
Capital Outlay	5,212,454	200,000	5,412,454
Debt Service	157,382	342,556	499,938
Total Expenditures	\$22,043,134	\$542,556	\$22,585,690
Designated Fund Balances (Reserves)	\$4,482,537	\$888,676	\$5,371,213
Total Appropriated Expenditures, Transfers, Reserves & Balances	\$26,525,671	\$1,431,232	\$27,956,903

Management's Discussion and Analysis – FY 2007-08

(unaudited)

This discussion and analysis of the Iona McGregor Fire Protection and Rescue Service District (the "District") financial statements is designed to introduce the basic financial statements and provide an analytical overview of the District's financial activities for the fiscal year ended September 30, 2008. The basic financial statements are comprised of the government-wide financial statements, governmental fund financial statements, and footnotes. We hope this will assist readers in identifying significant financial issues and changes in the District's financial position.

District Highlights

- At the close of Fiscal Year 2008 the District's assets exceeded its liabilities, resulting in net assets of \$12,781,081.
- The District's total net assets increased \$1,550,546, or 13.81 percent.
- The District had \$5,106,005 of unrestricted net assets that can be used to meet the District's ongoing obligations.
- Total revenues increased \$495,138, or 2.80 percent, in comparison to prior year.
- Total expenses increased \$1,435,464, or 9.44 percent, in comparison to prior year.

Government-wide Financial Statements

Government-wide financial statements (statement of net assets and statement of activities found on pages 3 and 4¹) are intended to allow a reader to assess a government's operational accountability. Operational accountability is defined as the extent to which the government has met its operating objectives efficiently and effectively, using all resources available for that purpose, and whether it can continue to meet its objectives for the foreseeable future. Government-wide financial statements concentrate on the District as a whole and do not emphasize fund types.

The *Statement of Net Assets* (page 3¹) presents information on all of the District's assets and liabilities, with the difference between the two reported as *net assets*. The District's capital assets (property, plant and equipment) are included in this statement and reported net of their accumulated depreciation.

The *Statement of Activities* (page 4¹) presents revenue and expense information showing how the District's net assets changed during the fiscal year. Both statements are measured and reported using the economic resource measurement focus (revenues and expenses) and the accrual basis of accounting (revenue recognized when earned and expense recognized when a liability is incurred).

Governmental Fund Financial Statements

The accounts of the District are organized on the basis of governmental funds, each of which is considered a separate accounting entity. The operations of each fund are accounted for with a separate set of self balancing accounts that comprise its assets, liabilities, fund equity or retained earnings, revenues, and expenditures. Government resources are allocated to and accounted for in individual funds based upon the purpose for which they are to be spent and the means by which spending activities are controlled. Governmental fund financial statements (found on pages 5 and 7¹) are prepared on the modified accrual basis using the current financial resources measurement focus. Under the modified accrual basis of accounting, revenues are recognized when they become measurable and available as net current assets.

¹ Page numbers referenced in the MD&A correspond to the 07/08 Audit which is available from the District's Administrative office.

Management's Discussion and Analysis – FY 2007-08 cont.

Notes to the Financial Statements

The *notes* to the financial statements explain in detail some of the data contained in the preceding statements and begin on page 11². These notes are essential to a full understanding of the data provided in the government-wide and fund financial statements.

Government-Wide Financial Analysis

The government-wide financial statements were designed so that the user could determine if the District is in a better or worse financial condition from the prior year.

The following table reflects a Summary of Net Assets at September 30, 2008 and 2007.

Iona McGregor Fire Protection and Rescue Service District Summary of Net Assets September 30, 2008 and 2007

Assets:	<u>2008</u>	<u>2007</u>
Current and other assets	\$ 8,228,588	\$ 7,027,672
Capital assets	<u>7,728,727</u>	<u>7,780,721</u>
Total assets	<u>\$ 15,957,315</u>	<u>\$ 14,808,393</u>
Liabilities:		
Current liabilities	\$ 1,107,613	\$ 1,385,663
Non-current Liabilities	<u>2,068,621</u>	<u>2,192,195 *</u>
Total liabilities	<u>\$ 3,176,234</u>	<u>\$ 3,577,858 *</u>
Net assets:		
Invested in capital assets, net of related debt	\$6,667,756	\$6,439,540
Restricted	1,007,320	1,163,435
Unrestricted	<u>5,106,005</u>	<u>3,627,560 *</u>
Total net assets	<u>\$12,781,081</u>	<u>\$11,230,535 *</u>
Total liabilities and net assets	<u>\$15,957,315</u>	<u>\$14,808,393 *</u>

*September 30, 2007 balance restated to include separation pay liability (see Note – N²).

At September 30, 2008, current and other assets represent 51.57 percent of total assets. Current assets are comprised of cash and cash equivalents of \$997,206, investments of \$6,920,239, receivables due from other governments of \$304,330, other assets of \$4,623 and accrued interest of \$2,190. Of the \$7,917,445 in cash and investments, \$6,959,312 is unrestricted. \$961,133 represents cash and cash equivalents received from impact fees that must be used on capital expenditures.

At September 30, 2008, current liabilities are comprised of accounts payable and accrued expenses of \$815,297 and the current portion of long-term liabilities of \$292,316. Non-current liabilities are comprised of notes payable of \$421,933, capital leases payable of \$346,722 and compensated absences and separation payments payable of \$1,299,966.

The investment in capital assets, net of related debt represent 52.17% of net assets and are comprised of land, buildings, and equipment and machinery, net of accumulated depreciation, and the outstanding related debt used to acquire the assets. Restricted net assets of \$1,007,320 consist of impact fee funds held, pursuant to agreement, for capital expenditures related to growth. The unrestricted net asset balance of \$5,106,005 increased \$1,478,445, or 40.76%. The unrestricted net asset balance represents resources available for spending.

² Notes referenced in the MD&A correspond to the 07/08 Audit which is available from the District's Administrative office.

Management's Discussion and Analysis – FY 2007-08 cont.

The following schedule reports the revenues, expenses, and changes in net assets for the District for fiscal years 2008 and 2007:

Iona McGregor Fire Protection and Rescue Service District Summary of Changes in Net Assets Years ended September 30,

Revenues:	<u>2008</u>	<u>2007</u>
General Revenues		
Property taxes	\$ 17,654,137	\$ 16,678,432
Miscellaneous		
Impact fees	163,459	303,513
Interest	236,747	550,919
Gain on disposal of capital assets	6,883	-
Other	36,768	67,230
Program Revenues		
Charges for services - inspection fees	32,687	55,947
Charges for services - emergency service	860	-
Operating grants and contributions	63,336	43,698
Total Revenues	<u>\$ 18,194,877</u>	<u>\$ 17,699,739</u>
Expenses:		
Public Safety - Fire and Rescue Services		
Personal services	14,350,247	13,115,616 *
Operating	1,769,431	1,594,805
Depreciation	472,748	433,029
Interest and fiscal charges	51,905	65,417
Total Expenses	<u>\$ 16,644,331</u>	<u>\$ 15,208,867</u> *
Increase in Net Assets	\$1,550,546	\$2,490,872 *
Net Assets - Beginning	<u>11,230,535</u>	<u>8,739,663</u>
Net Assets - Ending	<u>\$ 12,781,081</u>	<u>\$ 11,230,535</u> *

* FY 2007 balance restated to include separation pay liability (see Note – N³).

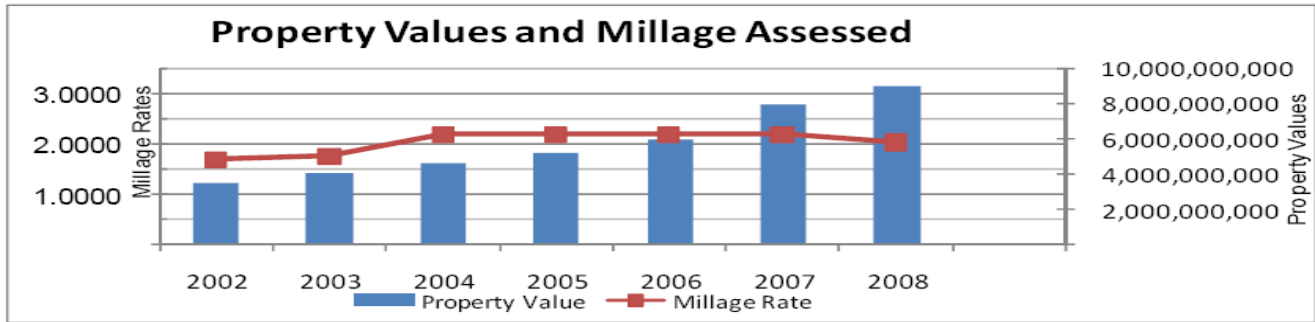
Total revenues increased \$495,138, or 2.80%, in comparison to prior year. Total expenses increased \$1,435,464, or 9.44%, in comparison to prior year.

Property taxes increased \$975,705, or 5.85%, in comparison to the prior year. Property taxes represent 97.03% of total revenues. The certified property valuation of \$8,913,596,740 for fiscal year 2008 represents a 12.95% increase over the previous fiscal year. The millage rate for fiscal year 2008 was decreased to \$2.03 per thousand dollars of taxable value. The reduction in the millage rate provided for sufficient revenues for operations while maintaining adequate reserves.

Property values increased through January 1, 2007 (the statutory date for values used in the 2008 budget). In the past seven years property values have increased by \$5,421,427,640, or 154.50%. The following schedule compares the change in property value and growth in millage rates for the past seven years:

³ Notes referenced in the MD&A correspond to the 07/08 Audit which is available from the District's Administrative office.

Management’s Discussion and Analysis – FY 2007-08 cont.



Interest income decreased \$314,172 or 57.03%. The decrease was due entirely to a reduction in rates in investment alternatives available to the District by its investment policy. Impact fee revenue also decreased. The current year decrease was \$140,054 or 46.14%. Southwest Florida’s construction industry slowed significantly as did construction in the District. Inspection fees, driven substantially by new construction, decreased by \$23,260 or 41.58%.

Personal services increased \$1,234,631 or 9.41%, due to increases relating to contractual obligations, insurance and service demands. Operating expenses increased \$174,626 or 10.95% due to increase in fees charged for collection of taxes, insurance and fire fighting protective clothing. Depreciation expense increased \$39,719, or 9.17%, due to the increase in capital assets.

Budgetary Highlights

Budget versus actual comparisons are reported in the required supplementary information other than management’s discussion and analysis on pages 42 through 47. Budget amendments for significant operating expense variances were not adopted.

Capital Assets

Non-depreciable capital assets include land. Depreciable capital assets include buildings, vehicles, and equipment. The following is a schedule of the District’s capital assets as of September 30, 2008 and 2007:

**Iona McGregor Fire Protection and Rescue Service District
Capital Assets
September 30,**

Capital Assets Not Being Depreciated	<u>2008</u>	<u>2007</u>
Land	\$ 878,471	\$ 878,471
Construction in progress	601,090	425,286
Total Capital Assets Not Being Depreciated	<u>\$1,479,561</u>	<u>\$1,303,757</u>
Capital Assets Being Depreciated		
Buildings and Improvements	\$ 5,978,036	5,978,036
Equipment and Machinery	4,783,543	4,549,649
Total Capital Assets Being Depreciated	<u>\$10,761,579</u>	<u>\$10,527,685</u>
Less Accumulated Depreciation		
Buildings and Improvements	\$(1,646,505)	\$(1,494,881)
Equipment and Machinery	(2,865,908)	(2,555,840)
Total Accumulated Depreciation	<u>(4,512,413)</u>	<u>(4,050,721)</u>
Total Capital Assets Being Depreciated, Net	<u>\$ 6,249,166</u>	<u>\$ 6,476,964</u>
Capital Assets, Net	<u>\$ 7,728,727</u>	<u>\$ 7,780,721</u>

Management's Discussion and Analysis – FY 2007-08 cont.

Noteworthy capital asset purchases/projects that took place in fiscal year 2008 included the purchase of the following:

- three pool vehicles for \$68,996.
- medical equipment for \$31,225.
- computer equipment for \$20,790.
- gym equipment for \$20,345.

Additional information on the District's capital assets can be found in Note D on page 27⁴.

Debt Administration

At September 30, 2008, the District had \$2,360,937 of outstanding debt, consisting of a note payable, two capital leases, compensated absences and separation pay. The following is a schedule of the District's outstanding debt at September 30, 2008 and 2007:

Iona McGregor Fire Protection and Rescue Service District Outstanding Debt September 30,

	<u>2008</u>	<u>2007</u>
Current Portion of long-term obligations	\$ 292,316	\$ 311,235
Noncurrent liabilities	<u>2,068,621</u>	<u>2,192,195 *</u>
Total Outstanding Debt	<u>\$ 2,360,937</u>	<u>\$ 2,503,430 *</u>

* September 30, 2007, balance restated to include separation pay (see Note – N⁴).

The District's debt payments consist of the following: A note payable for Station #4 which has quarterly payments of \$41,217, including interest, with the final payment due May 16, 2012; and two capital leases payable for three rescue vehicles which have quarterly payments of \$42,330, including interest, with the final payment due on October 15, 2012. The amount reported as compensated absences of \$978,290 and separation pay of \$321,676 represents the total amount the District has due at the termination of all employees' employment.

Economic Factors and Next Year's Budget Rates

The following were factors considered when next year's budget (2008-2009) was prepared:

Property values decreased by \$395,493,510, or 4.44% to \$8,518,103,230. The District expects the property values to decrease in the next fiscal year if not the next two. The District maintained the prior year millage rate at 2.03 mills for the fiscal year ended September 30, 2009 budget. The millage rate of 2.03 mills will generate taxes of approximately \$16,832,766 net of applicable discounts for the year ended September 30, 2009.

Request for information

This financial report is designed to provide the reader an overview of the District. Questions regarding any information provided in this report should be directed to: Russell Baker, Director of Finance, Iona McGregor Fire Protection and Rescue Service District.

⁴Page number referenced in the MD&A corresponds to the 07/08 Audit which is available from the District's Administrative office.

Goals and Objectives FY 2007-2008

The District adopted an aggressive number of goals and objectives for the year. Many of the goals and objectives were tied to the construction and opening of the new Fire Station (75).

Create a Strategic Organizational Plan

Status: The District has re-adopted this goal for the FY 08/09 year.

Preparation of the District for Fire Service Accreditation

Status: Accreditation Self Assessment Manuals and Standards of Cover Software were purchased. Operations Division completed SIREN computer training improving Divisions ability to perform statistical analysis necessary for accreditation. Goal readopted for FY 2008- 2009 year.

Improve the Financial Operations of the District

Status: Goal was accomplished reducing the number of management comments from Independent Auditor. District employed a full time Finance Director in 2007.

Create a Sustainable Alternative Retiree Health Insurance Plan

Status: Goal was accomplished in June 2008, with the establishment of the Iona Retiree Insurance Trust Fund (Volunteer Employee Benefit Association – VEBA).

Reduce the Number and Severity of Employee Injuries

Status: Goal was accomplished by reducing the number and severity of injuries by more than ten percent. Workers Compensation experience modifier improved.

Improve the Disaster Resistance of Station 72 and Station 73

Status: Goal was accomplished for Station 73 with installation of hurricane shutters. Goal adopted again in FY 08/09 for Station 72.

Protect the Lives and Property of the Employees and Citizens at Station 73

Status: Goal of installing automatic fire sprinkler deferred until FY 08/09.

Goals and Objectives FY 2007-2008 cont.

Improve the District's Ability to Maintain Vehicles and Equipment

Status: Goal of building a standalone maintenance facility deferred for further consideration until FY 08/09.

Improve Reliability of Engine Company Operations

Status: Goal of creating committee and forwarding recommendations for purchasing of a new engine (75) were deferred until FY 08/09, due to delays in the construction of Station 75.

Improve Response Safety and Capability of Technical Rescue Team

Status: Goal of creating specifications and recommendations for purchase of new Technical Rescue Team vehicle was deferred for re-adoption in FY 08/09.

Improve District Communications

Status: Goal of purchasing new communications equipment was deferred until FY 08/09 due the delays in the construction of Station 75.

Improve Safety During Emergency Response

Status: Goal of improving the safety of responders and citizens through incorporation of traffic light preemption devices has been re-adopted for FY 08/09. Assistance to Firefighters Grant was applied for and Lee County DOT has approved the project. Partnership with Lee County Public Safety is being explored.

Improve Public Records Management

Status: Goal of the District using document imaging for the majority of documents is deferred until FY08/09, due to construction delays of Station 75.

Revision of Administrative Policies, Procedures, and Job Descriptions

Status: Goal of Employee Handbook format and revisions complete. Operational procedures continue to undergo format and content revision. Majority of job descriptions were completed with Mechanic and Maintenance remaining for FY 08/09.

Improve Response Times Between Zone 2 and Zone 4 - Construction of Station 75

Status: Goal of reducing the response time for residents residing in the corridor located between zones 2 and 4 has seen progress as the Inter-local Agreement with Lee County was executed, construction cost was determined, and RFP issued for financing. Goal was re-adopted for FY 08/09.

Fire Prevention Division

Division Description

Division Chief/Fire Marshal Phil Brown supervises a staff of six: one Administrative Assistant and five Fire Inspectors. All are highly trained and have a wide variety of skills and education. Examples of education and training attained by the employees of the Fire Prevention Division include Bachelors degree in Business Management, Associates degree in Fire Science, Paramedic, Fire Officer, Instructor, Safety Officer, Fire Inspector, Plans Examiner, and Arson Investigator. All degrees and certifications are through the State of Florida, with a combined experience of 67 years in the fire service.

Major activities of the Division include, but are not limited to, commercial and annual fire inspections, pre-certificate of occupancy inspections, issuing certificates of occupancy (CO), special request inspections, reviews of construction blue prints, engineer and builder consultations, fire hydrant flow testing, and fire sprinkler and fire alarm testing. All structure fires are investigated by the District's Fire Marshall.

Mission

This Prevention team is dedicated to providing high quality services to those who live, work, and invest in our District. We protect lives and property from fire and harm through constant effort and integrity in all areas within this Division. We actively participate in our community, serve as role models, and strive to effectively and professionally utilize all the necessary resources available to provide a safe environment for the residents and visitors of the District.

Goal and Objectives

The primary goal of the Prevention Division team is to prevent the loss of life and property of the District's residents and visitors.

- ❖ Goal 1: Improve the ease of access to the Fire Prevention Division.
 - Objective 1: Establish and advertise a direct telephone number for the Prevention Division.
 - Outcome: A majority of the calls for the Prevention Division now are answered without the customer having to be transferred from the main station which has improved the ease of access.

- ❖ Goal 2: The prevention Division wants to project an easily identifiable professional image of a Fire Inspector.
 - Objective 2: Fire Inspectors to be transferred into a more traditional Class B uniform.
 - Outcome: With the Class B uniform, the Fire Inspectors are easily identifiable as professionals.

Fire Prevention Division: Goal and Objectives cont.

- ❖ Goal 3: To Improve the overall efficiency of the Fire Inspection Program
 - Objective 3: Using wireless laptop computers, the Fire Inspectors will be able to research fire codes, check on permits issued, and create fire inspections reports with a reduction in the use of paper reports.
 - Outcome 3: The efficiency of the Fire Inspection Program has improved.

- ❖ Goal 4: To meet the demands of the District while maintaining excellent customer service.
 - Objective 4: To continue the development of the Prevention Division's personnel through training, seminars, and coordination with other area agencies.
 - Outcome 4: Our prevention team continues to develop their skills and knowledge base.

- ❖ Goal 5: The annual inspection of all commercial and appropriate residential occupancies.
 - Objective 5: Better utilization of the record keeping system of the Firehouse software program will ensure annual inspections occur.
 - Outcome 5: This is a continuing goal for the Division.

Accomplishments

The Prevention Team is doing its part to save valuable tax dollars. The recent advancement in technology affords our Inspectors the ability to research, inspect, email, and even print in the field without the added fuel expense of commuting between the office and the job site. This technology also eliminates a great deal of paper, moving us closer to being a green department.

Secondly, the team developed a process that matched inspections with the zones of the stations. This provides a more efficient response to issues the Lieutenants may encounter as they perform their annual or follow up Engine Company inspections. The zone realignment has reduced fuel costs and increased productivity, as the Fire Inspectors focus on a specific area during their work day which eliminates excessive travel time.

The efforts of the Prevention Division in coordination with the State Fire Marshal's Office and the Lee County Sheriff's Office resulted in two arson arrests.

Finally, the Prevention Team supports our community. We serve as role models and strive to effectively provide a safe environment for the people of our District by participating in open house programs and educational safety programs.

Fire Prevention Division cont.

Budget Dollars at Work: Fire Prevention Performance Indicators

Indicators	Baseline FY 2007	Actual FY 2008	Target FY2009
Annual Inspections ⁵	1,985	2,459	2,719
New Construction Inspections ⁶	1,213	1,282	1,332
Number of Priority and Special System Inspections ⁷	148	256	345
Attempted Inspections	67	38	20
Public Education Program Assistance ⁸	10	50	75
Arson Fires Resulting in Arrest ⁹	0	1	0
Fires Occurring in Inspected Occupancies ¹⁰	0	0	0
Professional Development Hours ¹¹	300	580	750

Budget Dollars at Work: Fire Prevention Sizing

Indicators	Baseline FY 2007	Actual FY 2008	Target FY 2009
Number of Employees-Fire Prevention	8	7	7
Percentage of Personnel Budget Attributed to Fire Prevention	6.17	5.74	5.42

⁵ Annual commercial and residential occupancies including follow-up inspections.

⁶ A new construction inspection includes pre-construction consultations.

⁷ Priority inspections are conducted at the request of citizens or business owners regarding potential fire code violations or hazardous conditions. Special systems inspections include fire sprinkler system, fire alarm, hood suppression, standpipe, emergency generators, and tents with or without fireworks.

⁸ Staff assigned to Fire Prevention assist with the delivery of the Fire Safety Education at various times during the year.

⁹ Fire Prevention staff assist the State Fire Marshall with the arson investigation. In FY 07/08 one confirmed arson fire resulted in the arrest and conviction of two criminals.

¹⁰ Occupancies include multi-family residential, industrial, hospitals, nursing homes, assisted living facilities, public and private schools including daycares and pre-schools, hotels and motels, restaurants, mobile home and recreational vehicle parks, and commercial structures.

¹¹ Workshops, seminars, conferences, National Fire Academy courses, and Florida Fire College.

Public Education & Information Resource Division

Division Description

The Public Education and Information Resource (P.E.I.R.) Officer position is a dual-service division. The P.E.I.R. Officer Lauri McMahon was hired in April 2004. This division has one main goal which is to protect all residents and visitors in the District through professional education and prevention services, and information. Public information includes acting as a media liaison on calls, writing press releases and public service announcements, and disseminating accurate information to the press. Educational services are provided to the children in the District through fire and life safety programs at all schools be they private, public, or pre-schools; station tours; babysitting courses, and summer camp programs are also provided. Adult fire and life safety programs include car seat fittings and installations, all American Heart Association courses, fire extinguisher training, fire safety programs and fire drills in the work place, home inspections, and hurricane preparation presentations. District events that the Division coordinates are open houses, employee recognition events, and other special District functions.

Mission

The mission of the Public Education Office is to serve the community of Iona-McGregor by providing the highest level of fire and life safety education that will increase the safety of the residents and visitors we serve and ultimately reduce the number of calls the District responds to.

Accomplishments

As a one person division, the P.E.I.R. Officer is in high demand. Several programs such as CPR & AED training, fire extinguisher training, and the installation of car seats are increasing in popularity. Seven new communities or businesses started a CPR/AED program this year. Iona's Public Education Division was one of the first in the tri-county area to use the Bull-Ex fire extinguisher trainer, which is environmentally and physically healthier than the more common live-fuel training. With the increase in school populations, fire and life safety talks also increased. Although the Public Education Division considers its efforts as a preventive measure, sometimes the education comes after an incident, such as in juvenile fire setting intervention. The P.E.I.R. Officer was certified this year as a Juvenile Firesetter Intervention Specialist I & II through the State of Florida and counseled the District's first juvenile firesetter. Outside of the District, the P.E.I.R. Officer provides mutual aid services to other Districts as a Public Information Officer for major incidents on the Incident Management Team. The P.E.I.R. Officer holds several memberships to professional organizations. Some of these include: the National Fire Protection Agency, the Lee County Fire Prevention & Inspectors' Association, The Florida Association of Public Information Officers, and most recently, served as the Chair for the Lee County Community Emergency Response Team Committee. One last accomplishment to note is the organization of a county-wide Public Information Officer (PIO) group, which meets quarterly. The group shares programs, information, and coordinates efforts to improve the public education and information across the County. The increase in the types and frequency of public safety programs has defined the P.E.I.R. Officer's role and elevated safety awareness in the District.

Public Education and Information Resource Division cont.

Goals and Objectives

One of the Public Education and Information Resource Division's goals was to increase the awareness of our residents of the programs and services the District provides. Many residents believe that we only respond to emergencies. They are unaware of the many educational and informative programs this Division provides.

- ❖ Goal 1: To increase the residents' awareness of the programs and services the District and particularly the Public Education and Information Resource Division provides.
 - Objective 1: The PEIR Officer will present an increasing number of presentations in various communities to explain the District's programs and services.
 - Outcomes: The number of programs presented to the residents increased by 58% from 15 in FY 2007 to 26 in FY 2008. The number of residents served increased by 47% from 1,311 in FY 2007 to 2,799 in FY 2008.
 - Objective 2: To increase the visibility of the District to the residents through participation in community programs and functions.
 - Outcomes: The District held an Open House at Station 74. There were over 700 residents in attendance. Tours were given through a shuttling system of Station 71 and Station 74. The District also participated in 13 additional events and it is estimated through these events, the District employees came in contact with over 2,300 more residents than in the previous 2007 Fiscal Year.

Through word of mouth, the CPR/AED¹² program has become increasingly popular and in demand. Many of the District's part-time, retired residents are finding that it is important to know how to help a loved one or a friend and neighbor. Many residents are hearing about the established programs in some of the District's communities and they want to be involved in them or begin one of their own.

- ❖ Goal 2: To increase the number of residents trained in CPR and the use of an AED.
 - Objective: To organize a committee in the communities interested in a program and utilize them in assisting the PEIR Officer in recruitment, scheduling, and assisting with classes.
 - Outcome: The number of classes increased from 13 in FY 2007 to 17 in FY 2008.
- ❖ Goal 3: To increase the number of communities with AEDs.
 - Objective: Through the increased number of classes, an interest will be formed in obtaining an AED(s) for the community.
 - Outcome: The number of communities that purchased an AED for their community increased from 1 in FY 2007 to 4 in FY 2008.

¹² CPR/AED: Cardio Pulmonary Resuscitation/ Automatic External Defibrillator

Public Education and Information Resource Division cont.

Budget Dollars at Work: PEIR Office Performance Indicators

Indicators	Baseline FY 2007	Actual FY 2008	Target FY 2009
Fire/Life Safety Presentation	15	26	30
Number of Residents Served	1,311	2,799	3,000
CPR/AED Class	13	17	24
Number of Residents Served	148	266	400
Community CPR/AED Drill	Program Not	1	3
Number of Residents Served	Established	50	100
Residential Home Safety Inspections	33	26	20
Number of Residents Served	54	48	30
Commercial Fire Drill	0	1	3
Number of Citizens Served	0	30	60
First Aid Classes	0	1	3
Number of Citizens Served	0	26	50
Car Seat Checks or Installations	64	25 ¹⁴	30
Number of Citizens Served ¹³	143	54	60
Fire Extinguisher Training	11	11	14
Number of Residents Served	272	394	450
C.E.R.T. Training¹⁵	1	0	1
Number of Residents Served	8	0	20
Juvenile Fire Setter Interventions¹⁶	Program Not	1	0
Number of Residents Served	Established	1	0
Special District /Community Event¹⁷	1	14	18
Number of Residents Served	750	2,398	3,500
Summer Camp Programs	7	3	5
Number of Children Served	384	272	350
Fire Station Tours	8	9	12
Number of Adults/Children Served	176	334	400
Professional Development Hours¹⁸	120	272	100

Summary

Indicators	Baseline FY 2007	Actual FY 2008	Target FY 2009
Total Number of Events	54	109	120
Total Number of Adults Served	525	2,580	3,000
Total Number of Children Served	1,766	4,045	5,000

Budget Dollars at Work: Public Education Sizing

Indicators	Baseline FY 2007	Actual FY 2008	Target FY 2009
Number of Employees -Public Education	1	1	1
Percentage of Personnel Budget Attributed to Public Education	.61 %	.65 %	.60 %

¹³ Number of citizens served differs from installation numbers due to multiple seats installed at single installation.

¹⁴ The decline in installations is attributed to an increased amount of trained technicians in the area.

¹⁵ CERT: Community Emergency Response Team, training consist of a minimum of five sessions and includes a mock, disaster drill.

¹⁶ A court mandated program that runs for 8 weeks and teaches fire and life safety principles to juveniles.

¹⁷ Includes open houses, making dinner at the Ronald McDonald House, delivering presents to adopted families at Christmas, festivals, or parades.

¹⁸ Workshops, seminars, conferences, National Fire Academy courses, Emergency Management Institute courses, and Florida Fire College.

Support Services Division

Division Description

Iona-McGregor Fire District performs a majority of vehicle maintenance and repair work for critical failures in-house, except major body work and vehicle towing. This practice allows us to control the quality of work and related costs. Direct control of maintenance guarantees that our units are safe, reliable, and available in numbers sufficient to meet normal as well as extraordinary demands. Our preventive maintenance program pursues the goal of zero critical failures by constantly monitoring component life and technician performance. A critical failure is defined as any incident in which a specific apparatus dispatched to or needed for a call cannot respond to the scene or complete a call due to mechanical problems with the vehicle itself. Every Iona-McGregor apparatus receives scheduled maintenance at 150 hours. Major services are performed annually, (i.e. all wear items such as belts and hoses are replaced.) Vehicles are checked from front to back and anything showing possible failure is repaired or replaced. We also adjust the preventive maintenance program for administrative and support vehicles, since they are subject to less strenuous use than the emergency apparatus. These vehicles are serviced every 5,000 miles using synthetic fluids and are performed at manufacturers' recommended intervals. We also lab test fluids to study wear on engines and transmissions to ensure reliability and prevent possible expensive repairs.

Accomplishments

One of the accomplishments of the Support Division was the refurbishing of Marine 70. This 32' vessel was completely stripped and rebuilt to become a fire rescue jet boat. It has a 1,000 gallon per minute (GPM) pump with the capability of off-shore and shallow water rescues. This vessel will assist the District in protecting the numerous waterfront properties and boaters of our coastal boundaries. Another partial accomplishment was the continuation of the refurbishment of Engine 75. The engine is a 1988 Pierce Lance, that was also stripped and is in the process of being returned to service for the opening of Station 75.

Goals and Objectives

- ❖ Goal 1: Refurbish Marine 70
 - Objective: To utilize staff to complete the refurbishment of the vessel.
 - Outcome: The vessel was completed and put into service during 2008.

- ❖ Goal 2: Continue refurbishing Engine 75
 - Objective: To utilize staff to continue the refurbishing of the engine.
 - Outcome: Progress was made during the FY 2007-08, and the goal will be continued into FY 2008-09.

Support Services Division cont.

Budget Dollars at Work: Support Services Performance Indicators – Fleet Maintenance

Indicator	Baseline FY 2007	Actual FY 2008	Target FY 2009
Number of Work Orders Filled - Apparatus	183	249	300
Total Cost of Parts – Apparatus	46,854	91,141	100,000
Total Hours of Labor per Year¹⁹ - Apparatus	653	1,258	900
Total Work Orders - Small Equipment	23	30	25
Total Cost of Parts - Small Equipment	1,494	2,877	1,200
Total Hours of Labor - Small Equipment²⁰	28.5	59.5	35
Number of Front Line Apparatus²¹	14	14	15
Number of Reserve Apparatus	3	3	2
Percentage of Front Line Apparatus Within 15 Year Life	80%	70%	70%
Percentage of Reserve Apparatus Within 15 Year Life	0%	0%	0%
Number of Staff Vehicles	18	21	21
Number of Staff Vehicles Within 10 Year Life	14	16	16
Percentage of Critical Failures²²	2%	3%	0%

Budget Dollars at Work: Support Services Sizing – Fleet Services

Indicator	Baseline FY 2007	Actual FY 2008	Target FY 2009
Number of Employees- Fleet Maintenance	3 ²³	3	2
Percentage of Personnel Budget Attributed to Support Services – Fleet Maintenance	1.83 %	1.95 %	1.2 %

¹⁹This figure does not include the hours spent on the refurbishment of Engine 75, estimated to be 950 hours combined for FYs 2006-07 & 2007-08 or time spent to refurbish 34" fire boat, estimated to be 300 hours.

²⁰ Includes repairs and maintenance on small equipment, i.e. extrication equipment, chain saws, gas-powered ventilation fans, generators (portable/fixed), maintaining fuel tanks, boat trailer, all types of fabrication and welding.

²¹ Apparatus includes ladder trucks, engines, rescue trucks, fire boats (2), and support vehicle (air and lighting unit).

²² A critical failure is any incident in which a specific apparatus dispatched to or needed for a call cannot respond to the scene or complete a call due to mechanical problems with the vehicle itself.

²³ This figure indicates the number of personnel for the last 6 months of FY 2006-07 and the first 6 months of FY 2007-08. The District utilized three fleet maintenance personnel during this time period to mentor the new, lead mechanic.

Training Division

Division Description

The primary benefit of having a well-equipped, well-trained, and properly led fire District is that it provides a community with the highest potential quality of life. Our benefit is our availability and our reliability when called upon. The Training Division plays a crucial role in providing this benefit to our constituents. The performance level demonstrated by any fire District is an indication of the type, quality, and quantity of training delivered.

The Training Division was established in December of 1999, with one person and has since grown to three personnel consisting of a Division Chief, Captain, and an Administrative Assistant II. The Training Division is very diverse in its responsibilities.

Programs delivered from this division include the following:

- ❖ Fire Training
 - Strategy and Tactics
 - Operational Competencies
 - Incident Management
 - Rapid Intervention Team / Mayday / Survival Techniques
 - Fire Certification Classes
- ❖ EMS Training
 - EMT continuing education
 - Paramedic continuing education
 - Paramedic education via the District Medical Director
 - Paramedic credentialing
- ❖ Special Operations Training
 - Provides support for all Special Ops Training including hazardous materials, water operations, and technical rescue
- ❖ EMS Program Administrator
 - Ensure compliance with Department of Health (DOH) Bureau of Emergency Medical Service (EMS)
 - Develop and oversee medical quality assurance and improvement
 - Manage and control patient medical records
- ❖ Division Health/Safety Officer
 - Chair the District Safety Committee
 - Evaluate safety concerns and make recommendations
 - Collect and evaluate injury data
 - Manage the District Fitness Program including annual testing
 - Evaluate and make recommendations pertaining to exercise equipment
- ❖ Infectious Disease Designated Officer
 - Work as liaison between any exposed personnel and the hospital
 - Document and track all exposures
 - Create working Standard Operating Guidelines and consistently evaluate and update as needed

Training Division cont.

The Division coordinates the acquisition of acquired structures for realistic training scenarios including occasional „live fire“ training that is National Fire Protection Association (NFPA) 1403²⁴ compliant. We coordinate and participate in mutual-aid training with neighboring fire Districts. The division is responsible for research, development, and delivery of fire, EMS, and special operations training through hands-on, classroom, simulation, or computer-based media.

The Division administers the Emergency Medical Service (EMS) program that includes Emergency Medical Technicians (EMT) and Paramedics. A critical part of this function is to assure compliance with the Florida District of Health (DOH), state statutes, certifications, and record-keeping. Serving as a member of the Lee County Medical Standard Operating Guideline (SOG) Committee, conducting Medical Quality Assurance (MQA), and preparing paramedics to complete the credentialing process with our Medical Director are just a few aspects of managing an EMS program.

Mission

Our mission is to ensure that all personnel receive appropriate levels of instruction in all aspects of the job, in order to perform in a safe and effective manner.

Goals and Objectives

The primary goal of the Training Division is to be able to provide state of the art training and education to each employee utilizing acquired structures, hands-on training, lectures, and computer-based lessons on a routine basis and to accurately track this training resulting in an increase in the number of training hours logged by 20% over the next two years.

The following objectives will assist in meeting our goal:

- ❖ Complete the set-up of Target Safety to accommodate most of the categories needed to track training hours by October 1, 2009.
- ❖ Complete and implement a state-of-the-art audio/visual (A/V) system at Station 75 that will stream live presentations to the other stations and archive all classes automatically within one month of moving into Station 75.
- ❖ Re-evaluate and simplify the process for implementing the monthly schedule allowing for more long-term planning and be able to implement at the start of the new fiscal year.
- ❖ Continue to seek out the availability of acquired structures to use for hands-on training.
- ❖ Continue to work with neighboring agencies in a cooperative effort to enhance mutual-aid response with EMS, Law Enforcement, and Fire.
- ❖ Complete state-mandated training for all supervisors by delivering the Urban Interface Operations (S-215) class in-house.
- ❖ Maintain a grasp on the latest training, knowledge, and standards in the fire and EMS industry. Attending the most productive and informative fire and EMS training conferences is imperative.
- ❖ To continue to provide realistic training by utilizing props and artificial smoke when applicable
- ❖ Continue to provide state-of-the-art training aids and A/V support for fire and medical training events.
- ❖ Continue to illicit support and education from the various committee organizations in which we are involved.
- ❖ Continue to provide training from subject-matter experts in the fire and EMS field.

²⁴ NFPA 1403 is the standard adopted by Florida which states the procedures and standards to follow for live burn training.

Training Division-Goals and Objectives (Cont.)

- ❖ Provide a legitimate fitness evaluation on an annual basis.
- ❖ Provide appropriate equipment needed for responding to medical calls, training, and fitness.
- ❖ Improve employee health and fitness to reduce disability and sick leave.
- ❖ Acquire and train all EMTs and Paramedics on the proper use of Continuous Positive Airway Pressure (CPAP) devices.

Every Fire and EMS performance can be directly related to the quality of training provided. The Training Division provides state-of-the-art training utilizing the newest technology and standards available. The District maintains a physically fit force of emergency response personnel through a comprehensive Health, Wellness, and Safety Program.

- ❖ Goal: To improve fire suppression and EMS training.
 - Objective: Implement the District on-line training program by the beginning of the next fiscal budget.
 - Outcome: We currently utilize Target Safety and EMS Jane as our online training resources. They have both proven to be extremely effective with regard to accessibility, content, and continuing education requirements.
 - Objective: Continue upgrades of library and station study materials, up to date fire and EMS texts, and related programs semi-annually.
 - Outcome: Station libraries have been updated with current editions and issues, in addition to expanding their content.
- ❖ Goal: To provide the necessary and required training opportunities for our personnel.
 - Objective: Provide driver training to 90% of operational personnel on an annual basis.
 - Outcome: 100% of operations and applicable administrative personnel have completed the 40-hour EVOC course during FY 08-09.
 - Objective: Provide the state mandated 32 continuing education units to EMTs and Paramedics during the recertification period 100% of the time.
 - Outcome: Paramedics and EMTs are all on track to recertify their respective licenses before the Dec. 2010 expiration period.
 - Objective: Provide a minimum of 12 hours of hazmat training annually to 100% of operational personnel.
 - Outcome: Hazmat training has been calculated at 391.96 hours for FY 07-08 for 100% of operational personnel.
- ❖ Goal: Increase the fitness levels of operational personnel each year.
 - Objective: Show improved scores from the annual fitness testing every year.
 - Outcome: Scores for the 2008 Annual Fitness Testing were down from 2007.
 - Objective: Maintain and upgrade quality station gym equipment annually.
 - Outcome: Stations 71, 72, and 75 all received new fitness equipment. Current fitness format will continue to be in place until further direction.
- ❖ Goal: To reduce work-related firefighter injuries.
 - Objective: Show reduced number of injuries each year.
 - Outcome: Work related firefighter injuries are down from 2007.
 - Objective: Provide functional training that emulates the job of fire and EMS.
 - Outcome: Examples of our functional training are: medical scenarios, fire ground operations, EVOC, boat and water operations, TRT, and hazmat training.

Training Division cont. - Accomplishments

During fiscal year 2007-2008, the Training Division had accomplished the task of meeting numerous goals.

A total of five paramedics completed testing with the Medical Director after extensive testing, training, studying, and ride time during this time frame, giving the District a total of 31 credentialed paramedics. New medical equipment was introduced and personnel were trained in their use. This included the new King Tube and the ResQpod for managing patient airways and the RAD-57 that monitors a person's carbon monoxide level in the blood.

A large accomplishment was acquiring our own Advanced Life Support (ALS) license from the Florida Department of Health. The Iona-McGregor Fire District, prior to this fiscal year, operated under the Lee County EMS license and Medical Director. The District now has its own Medical Director, Dr. Rodi.

Two separate Multi-Casualty Incident (MCI) drills were conducted within the District. Both events involved school buses and numerous students acting as patients that were involved in a bus accident. Numerous agencies participated in one or both events. This included along with Iona-McGregor: Lee County Emergency Medical Services (EMS), Lee County Emergency Management (EM), School District of Lee County, Lee County Sheriff's Office, Lee County Health District, Lee Memorial Health System, and the Fire Districts of South Trail, San Carlos, Estero, Bonita Springs, Ft. Myers, Cape Coral, Ft. Myers Beach, and Lehigh Acres.

The Training Division taught a specialized Bus Rescue class that involved lecture, hands-on demonstration, and practice on various types of school buses, a Lee Transit bus, and several commercial buses from MBI Charters, a local charter bus company.

The Iona-McGregor Fire District was one of the first districts in Lee County to have all personnel complete the state mandated wild land fire training that included, Introduction to Wildland Behavior (S-190) and Basic Firefighter (S-130). We were fortunate to have the Division of Forestry provide a Chainsaw Orientation class for three days in a row. The next mandated class for supervisors will be S-215.

Training on real structures is a rare opportunity and when an acquired structure becomes available, it takes priority. We had the pleasure of having various acquired structures to train with on three separate occasions. Four model homes were offered to us for training. We were able to create smoke conditions with a smoke machine, practice fire and rescue techniques, review equipment used for rescuing firefighters, and also work with the mutual-aid Districts of Ft. Myers, Cape Coral, and North Naples.

The second event occurred in the city of Ft. Myers at an apartment complex that was scheduled for demolition. We were able to create real-life, fire evolutions with smoke machines and the ability to actually flow water, force open doors, and perform search and rescue functions. This was also accomplished with neighboring Districts. After the routine training, we had the ability to practice forcible entry procedures on as many doors as we had energy for. This was invaluable training, that may happen only once in a career.

The third occasion actually provided us the ability to conduct live-fire training and we took advantage of not only using live fire, but doing an in-house study on fire behavior when using a Positive Pressure Fan for firefighting. This was accomplished by using an aggressive, fire attack tactic called Positive Pressure Attack (PPA). Assistance was provided by the South Trail, Cape Coral, Bonita, and Tice Fire Districts. Training spread out over a total of nine days.

Training Division-Accomplishments (cont.)

The culmination was burning the structure to the ground for the home-owner, in appreciation of allowing us to use the house to train.

The District completed a significant amount of Hazardous Materials/Terrorism training this year. New, 4-gas monitors²⁵ were purchased and included an orientation/training session of their use. On two separate occasions, mass decontamination²⁶ was set up at Health Park Hospital in conjunction with Lee Memorial staff and the assistance of nursing students as victims. Partnering with stakeholders, such as Lee Memorial Hospital created a productive „team approach“ to mass decontamination with the emergency, District staff setting up their portion of tertiary decontamination²⁷ in conjunction with our setup and the security staff making permanent markings on the ground to expedite setting up fire apparatus.

Numerous personnel assisted in constructing a building collapse/maze simulator in the training tower at Station 74. Many evolutions have taken place in the maze that included orientation, confidence training, and confined space training. Many outside agencies have taken advantage of the state-of-the-art simulator from Lee and Collier County with many more asking for the chance to use it.

Multiple, mutual-aid, water operations and dive operations training evolutions took place this year, allowing various agencies to work together on simulated emergencies that included victim rescues from water, boat firefighting, and dive operations. District training included all personnel completing basic water rescue skills at the Landings“ community pool. It consisted of a swim evaluation, submerged car search, surface water rescues, throw bags, search patterns, and how to survive a fall in the water in full firefighting gear.

All personnel were trained on the new equipment used to rescue firefighters in distress. This included the new Rapid Intervention Team (RIT) bag and the Tactical EXtraction System (TEXS) device to assist in the removal of firefighters in a fire. Training included review of the new, County-wide RIT and Mayday SOGs.

The highlight of the year was the administrative staff designing and presenting our own, in-house, Command School for company officers. It was a 40-hour class that included tactics and strategy, building construction, and all aspects of being in command of an emergency event.

²⁵ Monitors that detect gasses in the air to determine if it is a safe environment for breathing or to determine if it is an explosive atmosphere.

²⁶ Any decontamination sector set up to handle an unusually large number of people that may need decontamination at the same time as opposed to one at a time.

²⁷ The final phase of complete decontamination that is typically completed by hospital staff just prior to being allowed to enter the hospital for treatment.

Training Division cont.

Budget Dollars at Work: Training Division Performance Indicators

Indicators	Baseline FY 2007	Actual FY 2008	Target FY 2009
Hours of Fire Training²⁸	Training Indicators changed for 07/08 SEA	4,272	4,096
Hours of Paramedic Training²⁹		1,152	1,136
Hours of EMT Training		1,915	428
Hours of Special Operations Training³⁰		2,388	1,057
Percentage of Paramedics Credentialing³¹		100% (6 of 6)	100% (2 of 2)
Percentage of Employees Completing EVOC Training³²		100	100
Percentage of Emergency Responses That are Accident Free³³		99.97	100
Professional Development Hours³⁴		612	800

Budget Dollars at Work: Training Division Sizing

Indicator	Baseline FY 2007	Actual FY 2008	Target FY 2009
Number of Employees	3	3	2
Percentage of Personnel Budget Attributed to Training Division	3.17%	3.41%	1.68%

²⁸ Includes classroom, video, outside wet and dry hose/tower drills, and live fire training.

²⁹ Includes classroom, monthly paramedic in-service training, and hours spent credentialing.

³⁰ Includes dive operations training, marine firefighting operations, technical rescue, and hazardous materials training.

³¹ Percentage of the paramedics who are credentialed on first attempt.

³² Emergency Vehicle Operations Course includes classroom time and driving.

³³ Accident free includes all accidents regardless of fault. District responded to 8,823 calls for service in FY 2007-08.

³⁴ Workshops, seminars, conferences, National Fire Academy courses, Emergency Management Institute courses, and Florida Fire College.

Operations Division

Division Description

The Operations Division is responsible for answering the emergency needs of the District's residents and businesses. The Division is comprised of the men and women who respond to calls for service from the four stations. During the FY 2007-08, the Operations Division consisted of one Division Chief, three Battalion Chiefs (shift commanders), and eighty-four personnel ranking from Firefighter to Lieutenant. The Battalion Chiefs and ranking personnel staff the four stations through a three-shift cycle (A, B, and C) consisting of 24 hours on and 48 hours off. The Battalion Chief is responsible for the entire shift of personnel and the four stations. Each station has a Lieutenant, who is in charge of all the personnel at that specific building. Each apparatus has an Engineer who has been specifically trained and tested in emergency vehicle response driving. During the FY 2007-08, the stations housed seven fire engines, two ladder trucks, three advanced life support rescue trucks, four special operations vehicles, and two boats (at the marina). All of the Operations Division personnel work together as a family and team to meet the needs of our residents. They often join the Prevention and Public Education Divisions to assist with inspections, educational programs, and community functions.

The Operations Division Chief (DC), Pat Meredith, oversees the entire operations of the District. It is a full-time, 40-hours/week, on-call position. He is responsible for supervising Operations personnel, responding to calls, administrative functions, and being involved with external entities. It is his responsibility to maintain a safe environment for the District personnel. He encourages positive communication and cooperation with the employees. If necessary, he will resolve issues or complaints that may arise. The Operations Chief makes decisions about the placement of personnel at the stations and the apparatus they will use. He ensures the readiness to respond, by determining the needs of the District. By creating a response matrix, he can determine the allocation of resources for particular call types and the necessity for mutual aid. There are many administrative functions that the DC of Operations conducts. He assists in the testing and hiring of new employees, develops and maintains the Operation's division budget, participates in the writing of policies, procedures, and Standard Operating Guidelines (SOGs), and oversees the incident reporting system. He acts as a District liaison with local, state, and national organizations, is involved with public relations and education functions, and is a District liaison when needed, to communicate with the media.

Accomplishments

Through the efforts of many people, the Operations Division was able to accomplish several goals. These achievements had one central goal in mind and that was to improve the safety of the personnel while they performed their duties. By achieving this, we would ultimately have a higher success rate at providing a quality fire and rescue service. With the change in Administration, new philosophies on how the District should operate started to surface. It was obvious that the Standard Operating Guidelines (SOGs) that had been followed for the past fifteen years were outdated and needed to be revised. A group of Operations staff diligently rewrote all of the SOGs to bring the current Administration and the Suppression staff together on the same page. It is imperative to have a pre-fire plan of a building, in order for the fire fighters to be able to size up a building quickly and know what type of environment they are entering. Software, including a computer aided drawing (CAD) program was purchased to convert hand drawn pre-fire plans and create additional plans for new construction. Firefighter safety was further enhanced by the purchase of improved communications equipment, personal escape bags, protective equipment gear bags, and exit locator beacons for doors and ladders.

Operations Division cont.

Goals and Objectives

- ❖ Goal 1: Revise the 15 year old Standard Operating Guidelines (SOGs) to the philosophies of the current Administration.
 - Objective 1: The Operations Division will rewrite the SOGs to make them current.
 - Outcome: All SOGs were updated to reflect current administrative philosophies.
- ❖ Goal 2: Implement the Computer Aided Drawing (CAD) Zone pre-plan program.
 - Objective 1: Install and implement the CAD Zone pre-plan program to make it easier for units with Mobile Data Computers (MDCs) to retrieve a pre-plan of a building it is responding to.
 - Outcome: The CAD Zone pre-plan program and FLP were installed on the network.
 - Objective 2: Train all Operations Division personnel on the First Look Pro (FLP) software to scan, re-draw, and convert pre-plans to a computer aided drawing.
 - Outcome: All Operations personnel were trained in the CAD and FLP programs.
 - Objective 3: Convert 20% of all pre-plans in FLP.
 - Outcomes: All 1,128 structures in the District were scanned into the CAD system. All of the hand drawn pre-plans created since 1985 have been scanned into FLP. One-by-one the scans are re-drawn and converted to a computer aid drawing (CAD) with the Fire Zone Drawing software. Currently, we have 266 (24%) converted pre plans in FLP and around one hundred pre-plans that were never drawn and will have to be created from scratch with the Fire Zone program. As crews and fire prevention personnel conduct annual fire inspections, they take a pre-plan if one is available and note any required changes. The changes are made in the system and this is considered an update.
- ❖ Goal 3: Increase the safety of the fire fighters by updating their equipment.
 - Objective 1: Replace old fire fighting gear.
 - Outcome: All fire fighting gear was updated to be less than or equal to five years old.
 - Objective 2: Replace microphones and amplifiers for enhanced communication.
 - Outcome: Stone Mountain microphones and amplifiers were purchased for all suppression personnel dramatically increasing their communication abilities while in full gear.
 - Objective 3: Purchase gear bags to protect gear from apparatus exhaust carcinogens and to ease the moving and storage of gear.
 - Outcome: All suppression personnel received bags to store their gear. This action will limit the gear from deteriorating and keep them clean. It also makes it easier to transport and switch out gear on the apparatus and between stations.
 - Objective 4: Purchase full-face masks for communication in dive suits.
 - Outcome: All dive team members received a full-face mask which allows them to communicate with one another and the boat operations" personnel. This action increases their safety and operational levels.
 - Objective 5: Purchase escape packs for all fire suppression personnel.
 - Outcome: All suppression team personnel received a personal escape pack instead of one per air bottle. This increases their safety by allowing them to keep the escape pack inside their gear at all times.
 - Objective 6: Purchase and install safety beacons for exit doors and ladders.
 - Outcome: Safety beacons for exit doors and ladders were purchased. The exit door beacon allows fire fighters to see their exit door through smoke and fire. The ladder beacon attaches to the top rung on the ladder and allows the fire fighters to see their escape across a dark, smoky roof.

Operations Division cont.

Budget Dollars at Work: Operations Division Performance Indicators

Indicators	Baseline FY 2007	Actual FY 2008	Target FY 2009
Number of Structure Fires (NFIRS Code 111) ³⁵	15	21	N/A
Percent of Time Initial Arriving Company Arrives Within 4 Minutes or Less to Structure Fire ³⁶	34.3	47.6	50
Percent of Time Initial Full Alarm Assignment Capability Arrives Within 8 Minutes or Less to Structure Fires ³⁷	92.0	66.6	75
Percentage of Time Fire Attack Mode was Offensive ³⁸	75	76.2	85
Number of Fires Confined to Room or Area of Origin	13	20	NA
Number of Fires Confined to Floor of Origin	2	1	NA
Number of Fires Confined to Building of Origin	NA	NA	NA
Number of Fire Injuries/Deaths to Civilians	0 / 0	0 / 1	0 / 0
Injuries/Deaths of Firefighters Engaged in Fire Ground Activities	1 / 0	2 / 0	0 / 0
Number of Medical Related Calls	4,874	5,547	6,150
Percentage of Time Rescue Arrives Within 4 Minutes or Less	45	44	50
Percentage of Time Rescue Arrives Within 8 Minutes or Less	94.5	94.0	90
Percentage of Advanced Life Support Calls ³⁹	44	45	43
Percentage of Basic Life Support Calls	42	42	42
Number of Cardiac Arrest Calls	80	85	87
Number of Cardiac Arrest Calls NOT Worked ⁴⁰	11	12	4
Number of Successful Pre-Hospital Resuscitations Involving Cardiac Arrest ⁴¹	29	28	28
Training Hours for Operations Division ⁴²	Not Available	18,522	20,000
Number of Pre-Fire Plans Completed or Updated ⁴³	N/A	216	225
Number of Engine Company Fire Inspections Completed ⁴⁴	2,088	2,099	2,030
Number / Percentage of Hydrants Maintained ⁴⁵	1,811 / 100	1,950 / 100	2,089 / 100
Number of Public Education Events ⁴⁶	31	57	72

Budget Dollars at Work: Operations Division Sizing and Budget

Indicator	Baseline FY 2007	Actual FY 2008	Target FY 2009
Number of Employees ⁴⁷	91	88	88
Percentage of Personnel Budget Attributed to Operations Division	80.13%	80.50%	83.58%

³⁵ Defined as structures that serve as dwelling units. Mobile properties including RV's are excluded. See expanded District statistics for additional details of fire calls.

³⁶ NFPA 1710 defines a Company as four on duty personnel.

³⁷ NFPA 1710 identifies 14 personnel as minimum for initial full alarm assignment capability.

³⁸ Offensive fire attack mode is defined as Fire District personnel entering the structure fire for the purpose of extinguishing the fire from the interior as opposed to the Defensive attack mode where the structure fire is fought from outside.

³⁹ ALS: Advanced Life Support; medications, advanced airway management.

⁴⁰ Cardiac calls that would not be considered NOT „workable“ are those where the patient shows all four, presumptive signs of death, which include: unresponsiveness, apnea, pulseless, and fixed pupils. In addition to these four signs of death, at least one of the following conclusive signs of death must be present: a) injuries incompatible with life, b) tissue decomposition, c) rigor mortis, d) liver mortis (lividity).

⁴¹ Successful indicates patient had spontaneous return of breathing and circulation after fire personnel intervention and prior to arrival at hospital.

⁴² Includes seminars, conferences, college coursework, on duty training for 84 firefighters

⁴³ Pre-fire plans are drawings of buildings and site plans of complexes that allow the fire district to see building features prior to arrival, including hydrants, exits, doors, windows, alarm system, special hazards present (chlorine, oxygen).

⁴⁴ Life safety, fire inspections of multi-family residential buildings are performed by Operations Division personnel.

⁴⁵ Insurance Services Organization (ISO) requires all hydrants be inspected twice a year for full credit.

⁴⁶ Station tours, parades, fire prevention activities, etc...

⁴⁷ Shift Personnel, Battalion Chiefs, Division Chief

Operations Division cont.

Special Teams

Hazardous Materials Team

In 1984, the Fire District responded to a reported substance fuming at a local, mobile home community. Once on scene, the crew found unknown vapors issuing from a small, sewage treatment plant. The events that transpired over the next 8 hours included an injury of District personnel, the evacuation of the residents, and damage to personal and District equipment. What became clear was the need for specialized training and equipment to manage the hazardous materials incidents the District responds to. The Fire District now has a team of trained and equipped firefighters that are capable of responding to Hazardous Materials Incidences that may harm the people or the environment.

Technical Rescue Team (TRT)

The Iona-McGregor Fire District's Technical Rescue Team (TRT) is made up of 30 members. Eleven of these members also belong to the Southwest Florida Urban Search and Rescue (USAR) team, also known as Florida Task Force 6 (FL TF-6), a State resource. The remainder of Iona's Technical Rescue Team was trained through a State of Florida grant that earned them the designation of „Light“ Technical Rescue Certified. All Task Force 6 members have been trained to the Technician level in the following seven disciplines: high angle (rope), confined space, trench, vehicle extrication, building collapse/ shoring, swift water/ flood, and large animal rescue. The remainder of the team has been trained to the Operations level in all of the above disciplines, except flood/ swift water, and large animal rescue. All personnel on the team train together on a regular basis to provide the District with a highly motivated, competent Technical Rescue Team.

Water Operations Team

The Dive Team was initiated around 1994. The founding members were Lieutenant John Klingerman, Engineer Dave Howard, and a host of support personnel. Initially, the team operated out of a flat bottom, sand bar type of boat. Members began to expand their dive training and a new boat was purchased from Sanibel Fire Department for \$1.00. It was rebuilt and put into renewed status. All water rescues were primarily, surface rescues. All members were trained in diving by Captain Preston Colby, owner of Florida's Underwater Tactical. Captain Preston was a retired instructor from Ocala. He pre-dated all of the current companies' training, and his techniques are still being used.

The Water Ops Team has been expanded to 13 personnel per shift and will operate primarily with the crews of Engine 72 and Engine 71. The teams' equipment has radically changed to include a dry suit: full face mask, and under water communications system. All current team members are certified in: open water; full face mask, dry suit, and dive rescue. Many of the team members have their Dive Rescue 2 certifications. All boat operators or pilots have a U.S. Coast Guard license as well.

The Water Ops Team currently utilizes two boats. Iona 702 is a 25' Sea Hawk with 2 outboard motors. In 2008, we placed into service, a 31' aluminum hull boat, the „John Becker“ or Iona 70. It is named after our late brother, Lt. John Becker, who passed away from ALS in 2005. John was on the Dive Team and was an avid diver and boat captain. The John Becker is diesel powered with a jet drive and provides the team a large, stable

Operations: Special Teams, Water Operations cont.

platform for dive operations and superior, fire fighting capabilities with a master stream capable of delivering 750 gallons per minute. The John Becker could have been described as a near derelict vessel when it was purchased by the Fire District. Through the combined efforts of the on-duty crews and our in-house maintenance personnel, the final, re-furbished product is capable of supplying large quantities of water for the District's marine firefighting needs.

The Water Ops Team trains monthly, both in the water diving and on the water practicing boat operations. This past year, the IMFD Water Ops Team participated in 2 Marine Emergency Response Team (MERT) training events. MERT training events are multi-jurisdictional events, involving search and rescue, diving, and firefighting skills. Participation in these events have given us extensive training along with the experience of working with many other agencies to accomplish one goal, water safety.

District Response Statistics

Number of Calls Per Day / Station

Day of the Week	2004 - 2005	2005 - 2006	2006 - 2007	2007 - 2008	Average
Sunday	1,052	1,017	949	1,127	1,036
Monday	1,213	1,268	1,225	1,301	1,252
Tuesday	1,161	1,214	1,107	1,246	1,182
Wednesday	1,204	1,198	1,208	1,314	1,231
Thursday	1,188	1,247	1,169	1,340	1,236
Friday	1,273	1,200	1,198	1,336	1,252
Saturday	1,091	1,166	1,016	1,159	1,108

Stations	2004 – 2005	2005 - 2006	2006 - 2007	2007 - 2008	Average
Station 71	415 / 5.1%	88 / 1.1% ⁴⁸	195 / 2.5%	539 / 6.4%	309 / 3.8%
Station 72	2,964 / 36.2%	3,039 / 36.6%	3,070 / 39%	3,331 / 39.5%	3,101 / 37.9%
Station 73	2,216 / 27.1%	2,183 / 26.3%	2,008 / 26%	2,322 / 27.5%	2,182 / 26.6%
Station 74	2,587 / 31.6%	2,992 / 36.1%	2,590 / 33%	2,223 / 26.4%	2,598 / 31.7%

**** HIGHEST CALL VOLUMES ARE IN BLUE OR SHADED**

⁴⁸ Station 71 was closed for remodeling for a period of time during FYs 2005-06 and 2006-07.

Incident Type Response Data

Fire Calls

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
All Structure Fires / Explosion	49	29	57
Vehicle Fire	25	20	28
Brush Fire	44	51	28
Refuse Fire	26	25	9
Special Outside or Equipment Fire	3	5	13
Subtotal :	147	130	135

Rescue Calls

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
Rescue Call with EMS or Assisting EMS	1,189	610	722
EMS Call, Excluding Vehicle Accidents	3,698	4,060	4,430
Electrocution or Potential Electrocution	0	0	0
Water/Swimming Rescue, Surf Rescue, Lock In	0	3	2
Search For Person (Land or Water)	2	4	2
High-Angle Rescue	1	1	5
Extrications	0	0	0
Vehicle Accident	3	2	2
Removal of Victim From Stalled Elevator	450	403	359
Trapped by Power Lines	13	15	11
Vehicle Accident Involving a Pedestrian	1	0	0
Subtotal :	5,375	5,109	5,547

Hazardous Materials Calls

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
Gas Leak (natural gas or liquid propane)	3	3	1
Fuel or Chemical Spill/No Leak Ignition	21	20	17
Power Line Down	28	6	19
Arcing/Shorted Electric Equipment	36	35	35
Vehicle Accident w/ Hazardous Spill	7	2	4
Carbon Monoxide Incident	1	0	0
Breakdown of Light Ballast	1	0	1
Weak Building or Collapse	3	0	0
Attempted Illegal Burn	1	1	0
Biological (confirmed or potential)	1	0	1
Wiring/Overheat/Short Circuit	18	17	23
Hazardous Condition, Other	1	0	0
Special Type of Incident, Other	1	1	0
Subtotal :	122	85	103

Incident Type Response Data cont.

Special Incident Type

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
Citizen Complaint	6	0	6
Special Type of Incident, Other	1	1	0
Subtotal :	7	1	6

Service Calls

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
Lock Out	4	5	6
Water Problem or Steam Leak	3	3	3
Smoke/Odor Removal	9	14	11
Animal Rescue	0	3	2
Assist Police	8	12	10
Unauthorized Burning	3	4	11
Person in Distress	13	5	4
Lifting Help	204	187	265
Public Service Assistance	52	42	30
Defective Elevator (no occupants)	8	5	2
Assist Invalid	11	20	11
Water Evacuation or Water Leak	5	0	1
Subtotal :	320	300	356

Good Intent Calls

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
Good Intent Calls, Other	22	7	3
Dispatched & Cancelled en Route	252	273	322
Person Refused Service	68	158	129
Cancelled Upon Arrival by EMS	976	913	939
Dispatched & Cancelled Before en Route	250	180	129
No Incident Found Upon Arrival	123	107	118
Authorized Controlled Burn	4	2	3
Smoke Scare, Odor of Smoke, Steam, BBQ	14	19	17
HazMat Release Investigation w/ No HazMat	10	9	10
Dispatched wrong location/# by mistake	24	27	32
Steam, or other gas mistaken for smoke	0	0	6
Subtotal :	1,702	1,664	1,708

Incident Type Response Data cont.

False Alarm & False Calls

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
False Alarm & False Calls	79	47	39
Municipal Malicious False Alarm	20	21	24
Central Station Malicious False Alarm	10	11	14
Local Alarm Malicious False Alarm	4	7	10
Bomb Scare - No Bomb	1	3	1
System Malfunction, Other	34	6	7
Sprinkler Activation due to malfunction	3	1	2
Smoke detector activation due to dust	98	80	65
Heat detector activation due to malfunction	4	10	3
Alarm system sounded due to malfunction	97	151	144
Unintentional transmission of alarm	14	5	9
Sprinkler activation, no fire	8	2	8
Extinguishing system activation due to dust	1	2	0
Smoke detector activation, no fire	70	65	52
Detector activation, no fire	37	37	54
Alarm system activation, no fire	104	136	133
Biological hazard, malicious false report	1	2	1
Subtotal :	645	569	566

Weather/Natural Disaster

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
Flood Assessment	0	0	0
Lightning Strike (no fire)	6	6	4
Wind Storm, Tornado/Hurricane Assessment	0	0	1
Earthquake Assessment	1	0	0
Severe Weather or Natural Disaster Standby	0	0	0
Special type of incident, Other	0	1	0
Subtotal :	7	7	5

Overpressure Rupture

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
Overpressure Rupture, explosion (no fire)	0	1	0
Overpressure rupture of steam pipe or pipeline	1	0	0
Overpressure rupture from air or gas	0	1	0
Air or gas rupture of process vessel	0	1	0
Excessive heat, scorch burns, no ignition	8	5	0
Subtotal :	9	8	0

	<u>2005-'06</u>	<u>2006-'07</u>	<u>2007-'08</u>
Total Incidents	7,985	7,876	8,823

Incident Type Response Data cont.

Monthly Call Volume By Station

	Station 71 ⁴⁹		Station 72		Station 73		Station 74		Total	
	2006 - '07	2007 - '08	2006 - '07	2007 - '08	2006 - '07	2007 - '08	2006 - '07	2007 - '08	2006 - '07	2007 - '08
January	4	52	293	317	167	261	255	221	719	851
February	6	42	289	307	174	205	277	203	746	757
March	2	49	340	336	183	226	303	223	828	834
April	8	52	274	306	173	188	245	182	700	728
May	6	70	258	275	170	211	236	174	670	730
June	37	46	228	277	159	170	177	159	601	652
July	47	28	228	249	177	166	153	189	605	632
August	44	50	232	249	173	180	152	168	601	647
September	38	42	205	225	143	157	156	171	542	595
October	2	30	227	240	153	177	212	188	594	635
November	7	39	249	236	167	177	187	174	610	626
December	3	40	247	315	169	205	237	172	656	732
Total Per Station	195	540	3,070	3,332	2,008	2,323	2,590	2,224	7,863	8,823

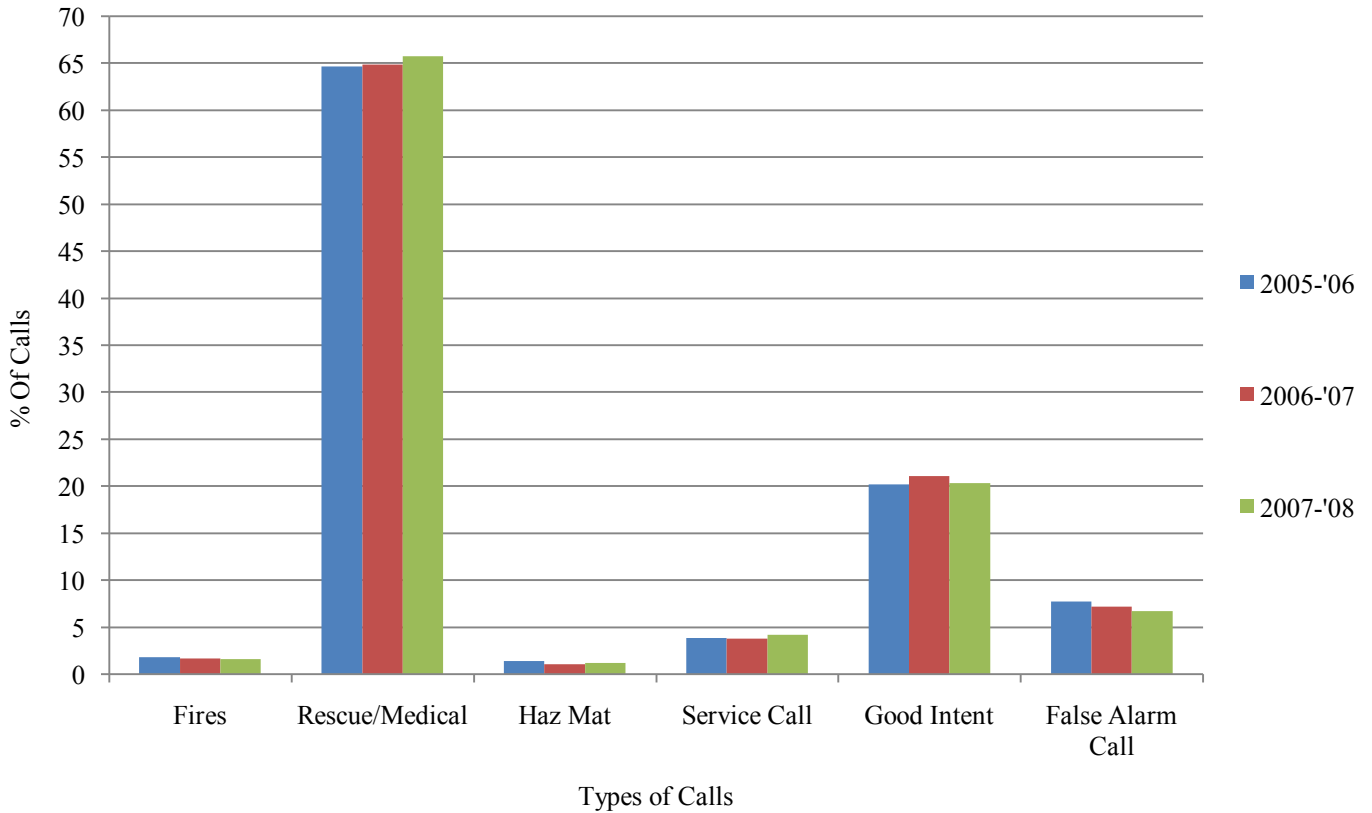
The month/station with the highest statistic is highlighted in blue or shaded.

⁴⁹The dramatic increase in Station 71 stats are due to the station being closed for remodel during the 2006-'07 FY and reopening in 2007-'08 FY.

Incident Type Response Data cont.

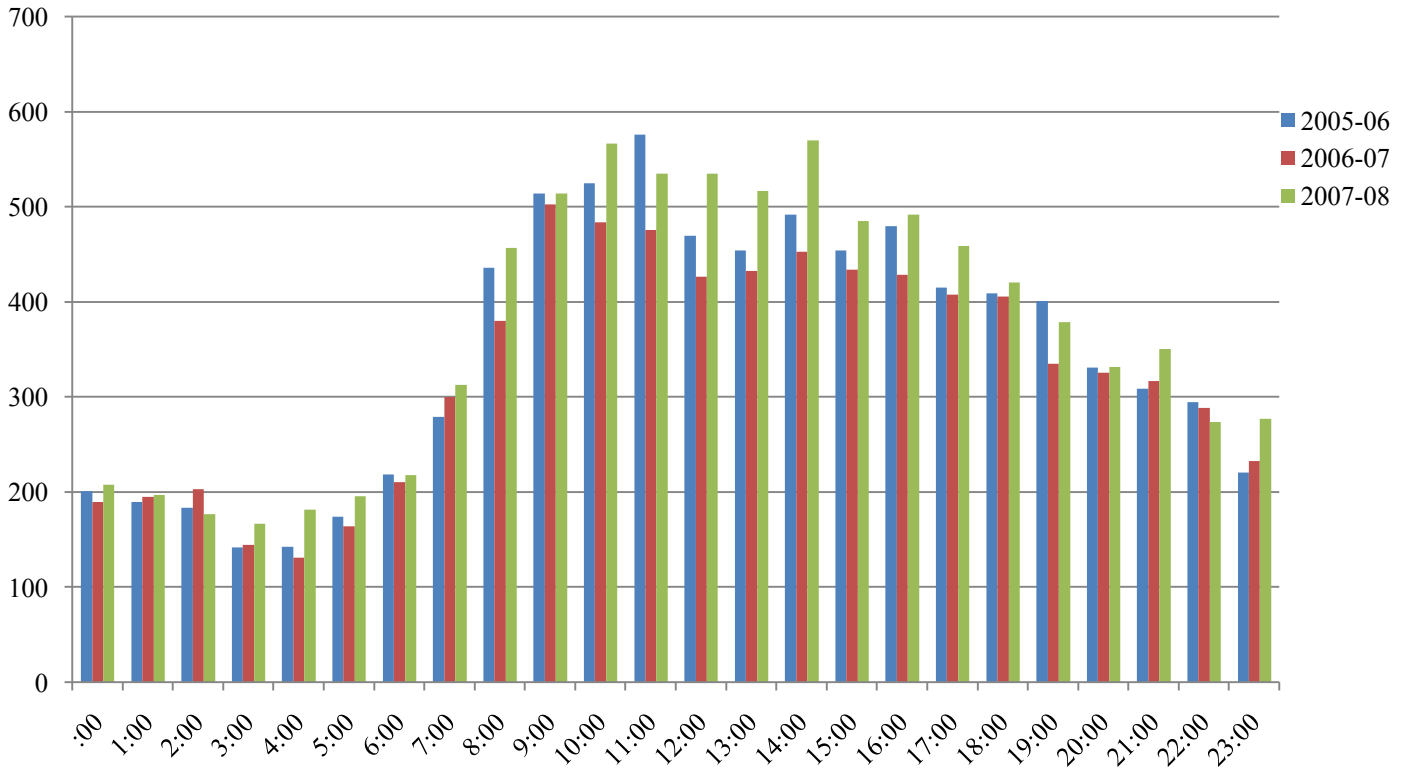
Percent of Call Volume Per Type of Incident

	2005-'06	2006-'07	2007-'08
Fires	1.9	1.8	1.7
Rescue/Medical	64.8	64.9	65.9
Haz Mat	1.4	1.2	1.2
Service Call	3.9	3.8	4.2
Good Intent	20.2	21.1	20.3
False Alarm/Call	7.8	7.2	6.7

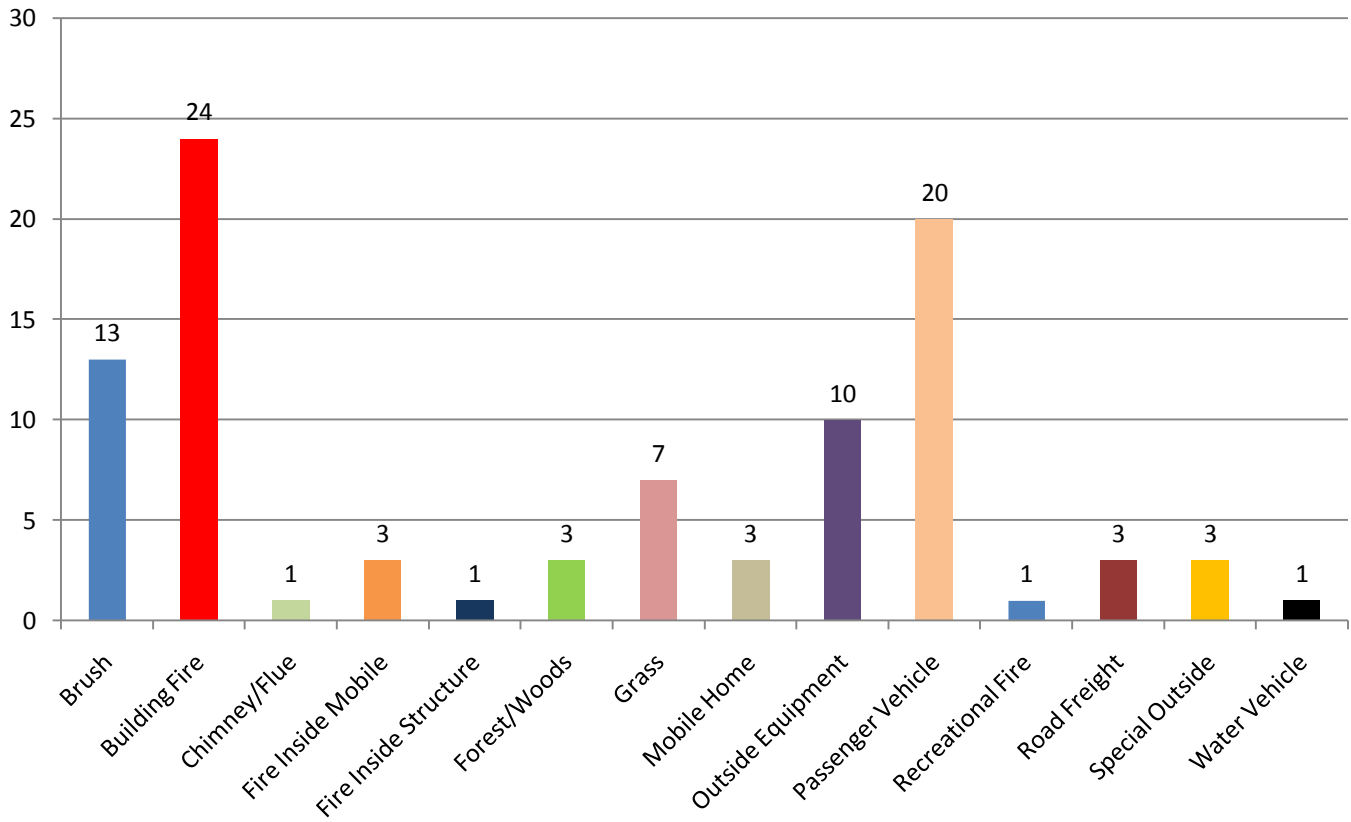


Incident Type Response Data cont.

Analysis of Calls Per Hour FY 2007-08



Fire Incident Types FY 2007-08



Cause of Ignition for Fires FY 2007-08

Act of Nature		Intentional	
Lightning	3	Playing With Heat Source	1
Cause Undetermined		Recreational	3
Unknown	12	Under Investigation	
Failure of Equipment		Arson	2
Clothes Dryer	1	Unintentional	
Air Conditioner/Handler	1	Confined Trash/Rubbish	1
Electrical (breaker)	3	Exposure to Other Fire	2
Chimney	1	Smoking Materials	8
Cooking Appliance	2	Material on Heat Source	2
Water heater	5	Electrical	3
Refrigerator	1	Juvenile Fire Play	3
Light/Ballast	1	Construction Ignition	3
Media	1	Grill	1
Transformer	1		

Area of Fire Origin FY 2007-08

A/C or Heating Duct	1	Exterior Surface of Structure	1
Assembly Area	1	Function Areas	1
Attic/Crawl Space	1	Hallway/Corridor	1
Bedroom	1	Laundry Area	2
Closet	2	Outside Area	34
Common Room (den, family room)	1	Roof Surface	1
Construction / Renovation Area	1	Storage	2
Cooking Area	2	Transformer Vault	1
Courtyard/Patio/Porch/Terrace	2	Undetermined	2
Display Window	1	Vacant Structural Area	2
Egress / Exit	1	Vehicle	24
Equipment / Service Area	1	Wall Space	3
Exterior Balcony/Enclosed Porch	1	Water Heating Room	4

Year in Review

Retirements

Firefighter, Hank Witteman

December 21, 2000 – December 8, 2007

Business Manager, Joanne Collins

May 17, 1979 – January 4, 2008

Firefighter, Mike Devine

June 14, 1988 – May 4, 2008

Lead Mechanic, Wayne Ludington

July 1, 1994 – July 21, 2008

Year to Remember cont.: Events



Iona McGregor partners with a Lee County Parks and Recreation Summer Camp Activity

July 2008



Divers train at a Marine Emergency Response Team (MERT) drill with other area Dive teams off of Sanibel Island.

June 2008



Positive Pressure Ventilation Training Exercise – August 2008



IMFD received a grant from Oswald Trippe & Co. which was sponsored from, the Fireman's Fund. The proceeds were used for public education materials for all ages.

December 2007



Brush Fire Blitz

On-duty crews, Community Emergency Response Team (CERT) members, and Administration went door-to-door to encourage and educate residents about wild land urban interface fires and how they could improve their property to protect their home from brush fires.

November 2008



Commissioner Dee Rickard christens the John Becker, Iona 70 with the ceremonial champagne.

January 2008